



Consumer Grievance Redressal Forum
FOR BSES YAMUNA POWER LIMITED
(Constituted under section 42 (5) of Indian Electricity Act. 2003)
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,
Shahdara, Delhi-110032
Phone: 32978140 Fax: 22384886
E-mail: cgrfbyp1@hotmail.com
SECY CIN 01508NKS

C A No. Applied For
Complaint No. 205/2022

In the matter of:

Dilshad & SamreenComplainant

VERSUS

BSES Yamuna Power LimitedRespondent

Quorum:

1. Mr. P.K. Singh, Chairman
2. Mr. Nishat Ahmed Alvi, Member (CRM)
3. Mr. P.K. Agrawal, Member (Legal)
4. Mr. S.R. Khan, Member (Technical)

Appearance:

1. None present on behalf of the complainant
2. Ms. Ritu Gupta, Mr. Imran Siddiqi, Ms. Shweta Chaudhary & Ms. Divya Sharma, On behalf of BYPL

ORDER

Date of Hearing: 31st January, 2023

Date of Order: 03rd February, 2023

Order Pronounced By:- Mr. Nishat Ahmed Alvi, Member (CRM)

1. Present complaint has been filed by the complainant alleging that complainant's application for new connection has been rejected on the pretext of premises height more than 15 meters. Complainant, pleading that respondent has wrongly concluded that his premises height is more than 15 meters and also there are same site energy dues, has prayed this Forum for grant of his complaint by issuing directions to the respondent to allow his applications for new connection.

(Signature) *(Signature)* *4* *V*

Complaint No. 205/2022

2. The complainant in his complaint submitted that he applied for new electricity connection at premises no. 5508, Fourth Floor, Basti Harphool Singh, Sadar Bazar, Delhi vide application no. 8005812395 & 8005812369 but respondent rejected his application for new connections on the pretext of same site energy dues and building height more than 15 meters. Therefore, complainant's application for release of new connection may be granted.
3. OP in its reply briefly stated that complainant applied for new electricity connection vide application no 8005812395 and 8005812369 at fourth floor, back side, Basti Harphool Singh, Sadar Thana Bazar, Delhi-110006. During site visit it was found that height of commercial building where new connection applied for is more than 15 meters, having GF+UGF+5 floors. Therefore, in terms of DERC Supply Code 2017, a fire clearance certificate is required for release of new connection.
4. Case was put up for hearing on 31.01.2023, when none was present on behalf of the complainant but the representative of the complainant through mail submitted withdrawal letter stating therein that wishes to withdraw their complaint.
5. In the facts and circumstances the withdrawal is allowed. Hence, the complaint is dismissed as withdrawn.
6. No order as to the cost. Both the parties should be informed accordingly.
File be consigned to Record Room.


(NISHAT A. ALVI)
MEMBER (CRM)


(P.K. AGRAWAL)
MEMBER (LEGAL)


(S.R. KHAN)
MEMBER (TECH.)


(P.K. SINGH)
CHAIRMAN